



MSI Computer Corp.

Technical Support Department

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Customer Problem Description Form

<i>Name</i>	
<i>Company</i>	
<i>E-mail</i>	
<i>Tel</i>	
<i>Fax</i>	
<i>Other</i>	

Motherboard

Model	
Revision	
BIOS Version	

CPU 1

Brand/Model	
Speed	
Package (Slot/Socket)	
F.S.B. (66/100/133MHz)	

CPU 2 (If you are using Dual Processors board)

Brand/Model	
Speed	
Package (Slot/Socket)	
F.S.B. (66/100/133MHz)	

Memory Module

	Brand Name	Size	Frequency	Sided	Unbuffer/Reg.
Slot 1					
Slot 2					
Slot 3					
Slot 4					

Display Card

Type (AGP/PCI/On board)	
Brand Name	
Model	
Graphic Chipset	
Driver Version	

IDE Device

	Brand Name	Model	Size	Speed
Primary Master				
Primary Slave				
Secondary Master				
Secondary Slave				

PCI Slot

	Type	Brand Name	Model
Slot 1			
Slot 2			
Slot 3			
Slot 4			
Slot 5			
Slot 6			

ISA Slot

	Type	Brand Name	Model
Slot 1			
Slot 2			

Operating System

Type	
Version	
Service Pack (If applicable)	

Problem Description

Optional Information

SCSI Device

SCSI ID	Interface	Type	Brand Name	Model	Size
0					
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					

AMR/CNR

Brand Name	
Model	

USB Device

	Type	Brand Name	Model
1			
2			
3			
4			
5			
6			

Key Board

Type (AT/PS2/USB)	
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Mouse

Type (AT/PS2/USB)	
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Power Supply

Brand Name	
Model	
Wattage	